



User Manual for Jeevan Pramaan Life Certification through FI channel

Bank of India

Version 1.0

Version No	Date	Author	Reviewer
1.0	25 th Mar 2021	Aishvarya S	Varsha Masurkar

Jeevan Praman Life certificate:

- As a part of Ease Banking Services and requested by FI HO, Bank has introduced Jeevan Praman feature through TCS provided FI BC channel.

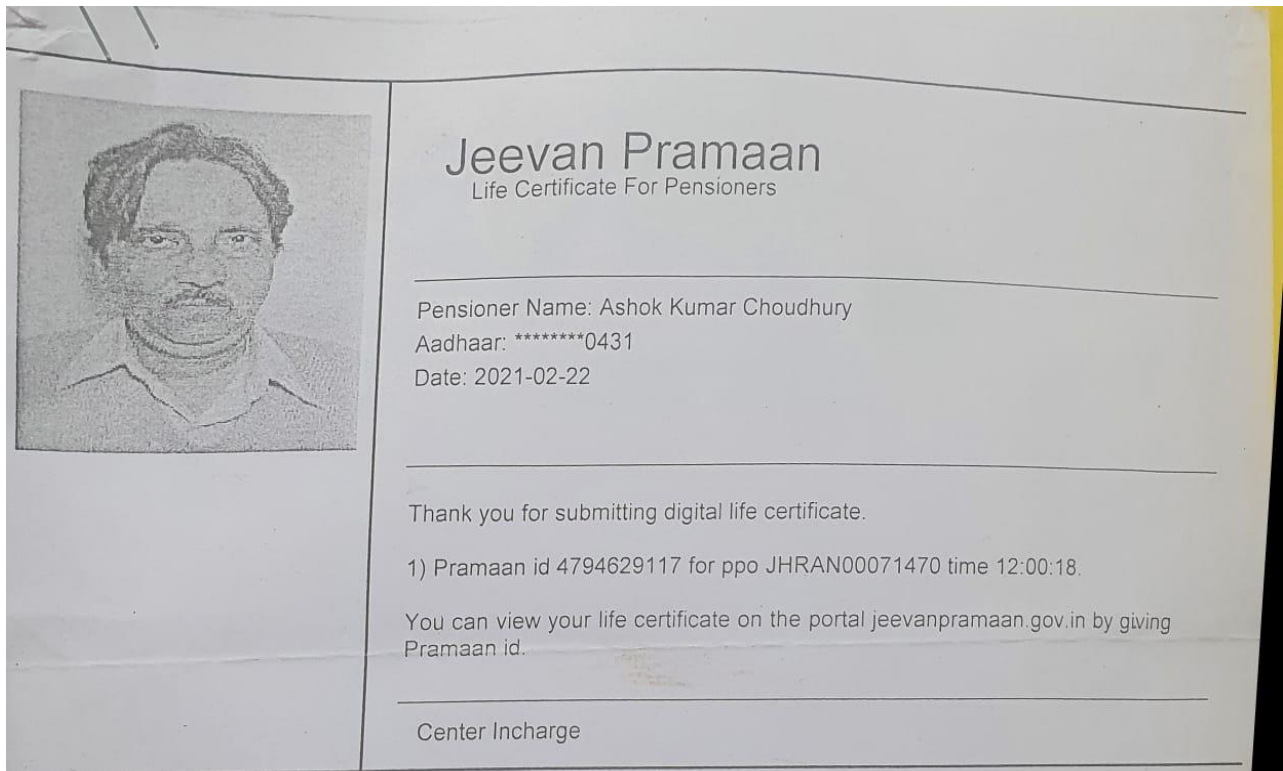
Prerequisites:

Please find below Prerequisites for using Jeevan Pramaan Life certificate facility in BC portal

1. BCs has to download Jeevan Pramaan application from below link

Go to Jeevan Pramaan portal <https://jeevanpramaan.gov.in>. Click on Download link (<https://jeevanpramaan.gov.in/app/download>)

2. Please find the further steps for using Jeevan Pramaan application in Digital Life Certificate manual.
3. After filling pensioner's details in Jeevan Pramaan application, **Pramaan Id** will be generated for the pensioner and Jeevan Pramaan Life certificate for the pensioner will be generated.
4. Take two copy of the certificate (attached below), hand over the one copy to the pensioner & keep one copy with BC for providing the same to branch at EOD.
5. Customer account should be mandatorily seeded with Aadhar number in Bank CBS.
6. Pensioner's name, Aadhar Number, Pramaan Id and PPO of the pensioner's is required for registering the life certificate in FI application.



Note: BC will be unable to use this functionality if above mentioned requirements are not met.


Please find the Steps for using Jeevan Praman Life certificate registration feature in FI Agent portal:

- Access the BOI FI Portal using below mentioned URL: <https://fi1.bankofindia.co.in/>
- To login the application, BCs user have to enter their User Id, Password and Captcha. Then click on **“Login”** button to continue.



User

Password

 [Regenerate the image](#)

Please enter the case sensitive characters in the image above to verify your login

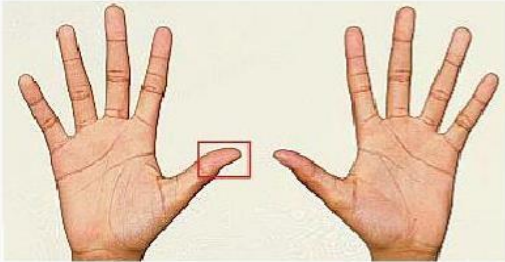
Enter Text:

Classification: **Internal**

TCS-BOI INTERNAL

- After that BCs/Aadhaar holder has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhaar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on “**Verify**” button for capturing and authenticating the fingerprint.

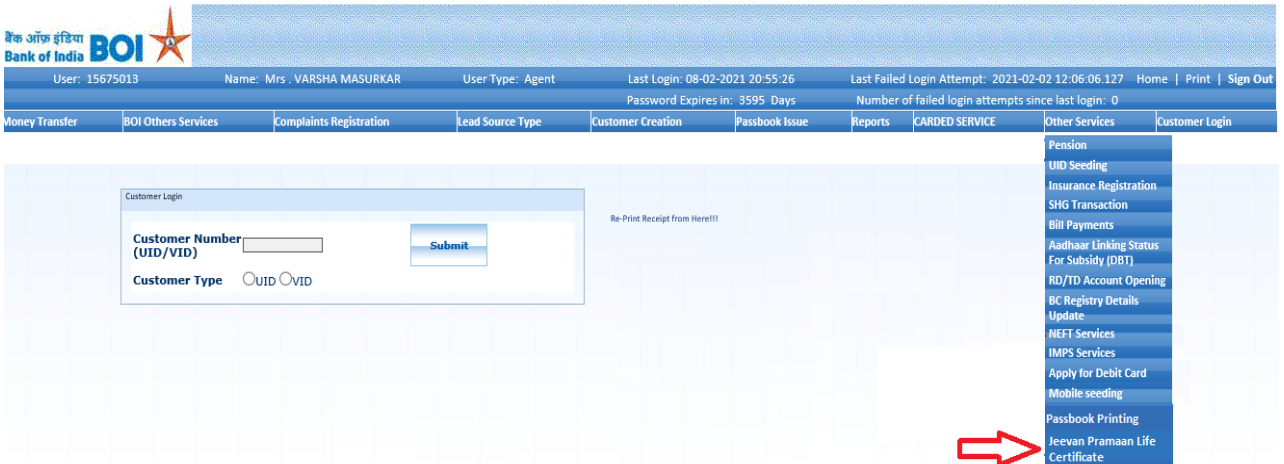
Finger Print Verifying Process
Verifying finger for User ID 11000127



I hereby provide my consent in accordance with Aadhaar Act 2016 and regulations made under, for being authenticated for this transaction initiated by myself using my above mentioned Aadhaar number. I declare that I am aware that this Aadhaar authentication will lead to authorization for a financial transaction from my Aadhaar-linked bank account. I understand that bank will not receive from Aadhaar any personal information other than positive/negative authentication response. Aadhaar number will be securely retained as per UIDAI guidelines.

[Verify](#)

- After successful login into the application, Go to → Other Services → **Jeevan Pramaan life certificate**



The screenshot shows the Bank of India portal interface. At the top, there is a navigation bar with the Bank of India logo and user information: User: 15675013, Name: Mrs. VARSHA MASURKAR, User Type: Agent, Last Login: 08-02-2021 20:55:26, Last Failed Login Attempt: 2021-02-02 12:06:06.127, Password Expires in: 3595 Days, and Number of failed login attempts since last login: 0. Below the navigation bar, there is a menu with options: Money Transfer, BOI Others Services, Complaints Registration, Lead Source Type, Customer Creation, Passbook Issue, Reports, CARDED SERVICE, Other Services, and Customer Login. The 'Other Services' menu is expanded, showing a list of options: Pension, UID Seeding, Insurance Registration, SHG Transaction, Bill Payments, Aadhaar Linking Status For Subsidy (DBT), RD/TD Account Opening, BC Registry Details Update, NEFT Services, IMPS Services, Apply for Debit Card, Mobile seeding, Passbook Printing, and Jeevan Pramaan Life Certificate. A red arrow points to the 'Jeevan Pramaan Life Certificate' option.

- On clicking **Jeevan Praman Life certificate** menu, below screen will be displayed.

Jeevan Pramaan Life Certificate

i For the users who does not have Jeevan Praman application, Go to Jeevan Pramaan portal <https://jeevanpramaan.gov.in>. Click on Download link (<https://jeevanpramaan.gov.in/app/download>) to download Jeevan Praman Application.

i For the Users having Jeevan Praman Application has to complete generation of Digital Life Certificate and come back on this page for entering the below records of the Pensioner in FI portal.

Pensioner Name
Pramaan Id
PPO

i Click on Continue if the Agent has completed submission of Digital Life Certificate on Jeevan Pramaan Application.



- Click on continue button, after clicking on continue button, Jeevan Praman Life Certificate window will appear, in this page customer has to enter the “**Customer UID/VID**” and then click on “**Submit**” button.

Jeevan Pramaan Life Certificate

Customer Type * UID VID

Aadhaar Number*

8888

8888

8888

Submit

Clear

i Fields marked with * are mandatory

i Capture Pensioner Fingerprints to register the Digital Life Certificate Request on FI portal.

Jeevan Pramaan Life Certificate

Customer Type * UID VID

Virtual ID *

i Fields marked with * are mandatory

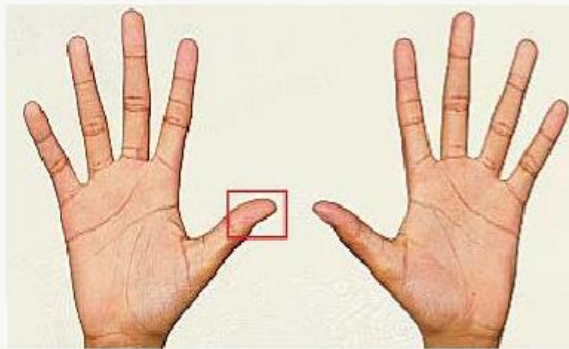
i Capture Pensioner Fingerprints to register the Digital Life Certificate Request on FI portal.

- After click on submit button, “Customer have to capture Fingerprint for authentication”.
- After that BCs/Aadhaar holder has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on “**Verify**” button for capturing and authenticating the fingerprint.

Finger Print Verifying Process

Finger Print Verifying Process for Jeevan Pramaan

Verifying finger for AADHAR number/User ID XXXXXXXX2540



I hereby provide my consent in accordance with Aadhaar Act 2016 and regulations made under, for being authenticated for this transaction initiated by myself using my above mentioned Aadhaar number. I declare that I am aware that this Aadhaar authentication will lead to authorization for a financial transaction from my Aadhaar-linked bank account. I understand that bank will not receive from Aadhaar any personal information other than positive/negative authentication response. Aadhaar number will be securely retained as per UIDAI guidelines.*

- Once Pensioner fingerprints are authenticated successfully, **Pensioner Details** page will appear. In this page BC has to fill Pensioner's details like Pensioner's Name, Aadhar Number, Praman Id and PPO and tick mark the consent box and click on submit button.

Pensioner Details

Pensioner Name *	<input type="text" value="Ashok Kumar"/>
Aadhar Number *	<input type="text" value="814352342540"/>
Pramaan Id *	<input type="text" value="8564211005"/>
PPO *	<input type="text" value="SDER254136"/>

 Fields marked with * are mandatory

I hereby confirm that I have completed the Digital Life Certificate for the above mentioned Pensioner details through Jeevan Pramaan application

- After clicking on Submit button, Successful Jeevan Pramaan receipt will be generated.


Bank Of India
Jeevan Pramaan RECEIPT

Pensioner Name	:Ashok Kumar
Aadhar Number	:XXXXXXXX2540
Pramaan Id	:8564211005
PPO	:SDER254136
Registration Date	:2021-03-25
Unique Reference No	:108412650762
KO ID	:11000323
KO Name	:boicust

Click OK to exit

After successful completion of registration of Jeevan Pramaan Life Certificate from BC portal, it has to be authorized by the bank admin.

Note:

BCs has to write the Name, KO ID, Reference number and Signature of the BC in Jeevan Praman certificate generated from Jeevan Pramaan Application before providing the copy to the pensioner.

And also kindly attach Acknowledgement receipt generated from TCS FI portal before submitting the copy to the branch.

THANK YOU