User Manual for Mobile Seeding through FI channel

Bank of India

Version 1.1

Version No	Date	Author	Reviewer
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Mobile Seeding:

- As a part of Ease Banking Service and requested by FI HO, Bank has introduced Mobile seeding feature through TCS provided FI BC channel.

Please find the Steps for using Mobile seeding feature:
- Access the BOI FI Portal using below mentioned URL: https://fi1.bankofindia.co.in/
- To login the application, BCs user have to enter their User Id, Password and Captcha. Then click on "**Login**" button to continue.
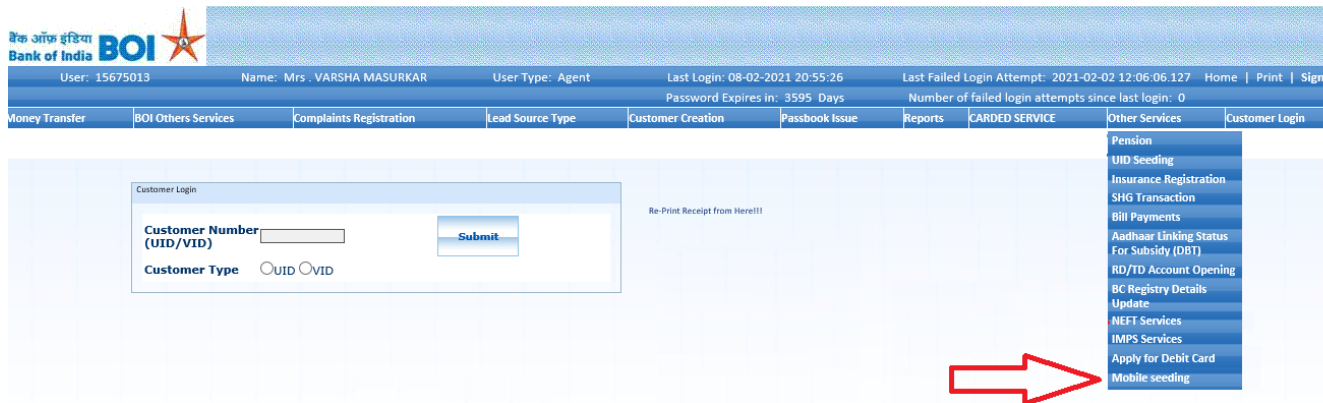

- After that BCs/Aadhaar holder has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on "**Verify**" button for capturing and authenticating the fingerprint.

- After successful login into the application, BCs could find **Mobile Seeding** option under **"Others Services"** menu.

- After clicking on Mobile Seeding option, Mobile number Seeding window will appear, in this page customer has to enter the "**Customer UID/VID**" and then click on "**Submit**" button.

- After click on submit button, "Customer have to capture Fingerprint for authentication".
- After that BCs/Aadhaar holder has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on "**Verify**" button for capturing and authenticating the fingerprint.

Finger Print Verifying Process

Finger Print Verifying Process for Mobile Number Seeding

Verifying **finger for AADHAR number/User ID XXXXXXXX2540**
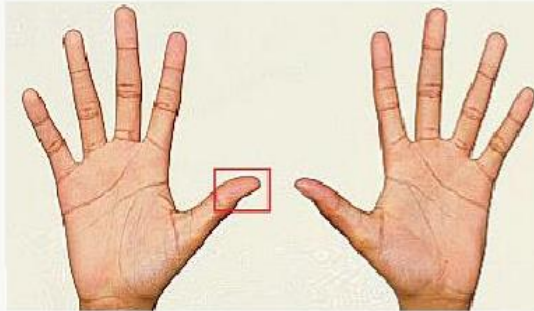
☑ I hereby provide my consent in accordance with Aadhaar Act 2016 and regulations made under, for being authenticated for this transaction initiated by myself using my above mentioned Aadhaar number. I declare that I am aware that this Aadhaar authentication will lead to authorization for a financial transaction from my Aadhaar-linked bank account. I understand that bank will not receive from Aadhaar any personal information other than positive/negative authentication response. Aadhaar number will be securely retained as per UIDAI guidelines. ✱

Capture FP

- Once Customer fingerprints are successfully authenticated, then **Account Selection** page will appear with "**PMJDY Account number**" which is linked with provided Aadhaar number. In case if customers account is seeded with one or more account number with the same Aadhaar number then only PMJDY account numbers will be displayed accordingly.
- BCs/Customer note that, CBS will seed Mobile Number against CUST ID.

Mobile seeding feature is enabled only for PMJDY accounts (scheme code- 181,182,183).

In case customer's Aadhaar number is not linked with PMJDY account then below message will occurs.

Customer Aadhar is not linked with any PMJDY account

Mobile Number Seeding

Customer Type ✱   ⦿ UID   ◯ VID

Aadhaar Number ✱ [   ] [   ] [   ]

Submit   **Clear**

ℹ Fields marked with ✱ are mandatory

- BC can select "**Account number**" as per customer request through which customer want to seed the mobile number. Then one text field will appear for mobile number.

Account Selection

Serial No	Customer ID	Customer Name	Account Number	Mobile Number	Select
1	000498850	RITESH DUBEY	012218210011027	+919874555366	◉

Mobile Number To Be Seeded * [   ]

[Submit] [Back]

- As per the customer preference, **BCs has to fill Customer mobile for which seeding to be done.**

Note: At the time of Mobile Seeding, BCs have to validate the Account details of the Customer (i.e. Aadhar Card and Passbook) who has requested for change of mobile number.

Account Selection

Serial No	Customer ID	Customer Name	Account Number	Mobile Number	Select
1	000498850	RITESH DUBEY	012218210011027	+917251057302	◉

Mobile Number To Be Seeded * [9870660856]

[Submit] [Back]

- Then click on "**Submit**" button to proceed further for Mobile Number seeding.
- After clicking on Submit button, Successful Mobile Seeded receipt will generate.

Mobile number registered successfully

Bank of India बैंक ऑफ़ इंडिया **BOI**

Bank Of India
MOBILE SEEDING RECEIPT

Customer Name	:RITESH DUBEY
Account Number	:XXXXXXXXXX1027
Seeded Mobile Number	:XXXXXX0856
Transaction Reference Number	:107113498045
Transaction Date and Time	:2021-03-12 13:49:16.858
BC Agent Id	:11000323
BC Agent Name	:boicust

Print

Click OK to exit

OK

If mobile number is not seeded, then mobile number column will be displayed as per below screen.

MNA (Mobile number not available)

Account Selection

Serial No	Customer ID	Customer Name	Account Number	Mobile Number	Select
1	002443258	VARSHA	012218210011027	MNA	○

Submit   **Back**

- In case if failed response received from bank then it will display the appropriate failure message. (As per below image, failure messages will display according to failure reason).

Mobile No already seeded.

Mobile Number Seeding

Customer Type *   ◉ UID ○ VID

Aadhaar Number* [   ] [   ] [   ]

    [Submit] [Clear]

ⓘ Fields marked with * are mandatory

THANK YOU